



A2A Release Notes

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1. Introduction

1.1 Overview

This document describes changes introduced in A2A interface of Claims Portal system within Release 3.

Release 3 is the next iteration of the RTA portal functionalities; features have been added to improve compliance with Ministry of Justice RTA process.

- The system as released on April 2010 is referenced as Release 0.
- A further set of changes released on March 2011 are referenced as Release 1.
- A further set of changes released on September 2012 are referenced as Release 2.

1.2 References

- **Glossary**

[PIP] = PIP stands for Personal Injury Process. The actual product name is now: RaPID Claim Settlement

[CR] = Claimant Representative

[CM] = Compensator

[A2A] = Application-To-Application

[CMS] = Case Management System (the legacy in-house software interfacing with Claims Portal thru A2A commands)

[Release] = iteration of RTA portal requirements, with specific workflow and consistent set of features

[Revision] = amendment of the release intended to fix issues experienced by users, within the bounds of the iteration requirements

[Process version] = unique identifier of a revision, in terms of a major and minor version numbering

[Deploy] = publishing a process version on a environment, so that its fix/feature set is available to users

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1.3 Change Requests packaged into Release 3

1.3.1 Official CR RTA set for Release 3

Since the GoLive of the system on April 2010, Portal Co received, filtered and analysed requests to improve the features of the system.

The features which have been approved to be implemented into Release 3 are:

- RTA_PI_Claims - CR_RTA_R3-001 (*)
- CR_RTA_R3-001 Interim payment validation (*)
- CR_RTA_R3-002 Self-Insured (*)
- CR_RTA_R3-003 Tab 7 agreement date validation_draft (*)
- CR_RTA_R3-004 Other relevant information_draft (*)
- CR_RTA_R3-005 Printable document changes

where the (*) highlights the change requests which directly impacts A2A implementation.

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2. New A2A commands

2.1 Stage 2.1 – Interim payment

2.1.1 ReturnToStartOfStage21

2.1.1.1 Relevant Change Request

The change is not related to a specific CR RTA

2.1.1.2 Short description

This command allows the CR to return to the Start of stage 2.1 in order to ask for an additional Interim payment. The claim proceeds to Start of stage 2.1.

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3. Signature changes for existing A2A commands

No signature changes for existing A2A commands have been included in the new Release.

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4. A2A schema changes

4.1 Stage 1

4.1.1 AddClaim_ClaimData.XSD

4.1.1.1 Changes to the AddClaim

New field:

DocumentInput/ApplicationData/ClaimDetails/@ClaimValue

Removed fields:

DocumentInput/ClaimAndClaimantDetails/DefendantDetails/@ReferralSource

Updated field (maximum size enlarged from 500 to 1000 characters):

DocumentInput/LiabilityFunding/Funding/@Comments

4.2 Stage 2.1 - Interim

4.2.1 AddInterimSPFRequest_InterimSettlementPackRequest.XSD

4.2.1.1 Changes to the AddInterimSPFRequest

Updated field (maximum number of occurrences increased from 12 to 15):

InterimSettlementPackRequest/ClaimantLosses/ClaimantLossesToDate

4.2.2 AddInterimSPFResponse_InterimSettlementPackResponse.XSD

4.2.2.1 Changes to the AddInterimSPFResponse

Updated field (maximum number of occurrences increased from 12 to 15):

InterimSettlementPackResponse/DefendantReplies/DefendantResponse

4.3 Stage 2.2 - Settlement

4.3.1 AddStage2SPFRequest_S2SPFRequestXML.XSD

4.3.1.1 Changes to the AddStage2SPFRequest

New field:

Stage2SettlementPackRequest/ClaimantLosses/CurrentClaimantOffer/@Interest

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Updated field (maximum number of occurrences increased from 12 to 15):
Stage2SettlementPackRequest/ClaimantLosses/CurrentClaimantOffer

4.3.2 AddStage2SPFResponse_S2SPFResponseXML.XSD

4.3.2.1 Changes to the AddStage2SPFResponse

New field:

Stage2SettlementPackResponse/DefendantReplies/CurrentDefendantResponse/@Interest

Updated field (maximum number of occurrences increased from 12 to 15):
Stage2SettlementPackResponse/DefendantReplies/CurrentDefendantResponse

4.3.3 AddStage2SPFCounterOfferByCR_S2SPFCounterOfferByCRXML.XSD

4.3.3.1 Changes to the AddStage2SPFCounterOfferByCR

New field:

Stage2SettlementPackCounterOfferByCR/ClaimantLosses/CurrentClaimantOffer/@Interest

Updated field (maximum number of occurrences increased from 12 to 15):
Stage2SettlementPackCounterOfferByCR/ClaimantLosses/CurrentClaimantOffer

4.3.4 AddStage2SPFCounterOfferByCM_S2SPFCounterOfferByCMXML.XSD

4.3.4.1 Changes to the AddStage2SPFCounterOfferByCM

New field:

Stage2SettlementPackCounterOfferByCM/DefendantReplies/CurrentDefendantResponse/@Interest

Updated field (maximum number of occurrences increased from 12 to 15):
Stage2SettlementPackCounterOfferByCM/DefendantReplies/CurrentDefendantResponse

4.3.5 AddS2SPFAdditionalDamagesRequest_Stage2SettlementPackAdditionalDamagesRequest.XSD

4.3.5.1 Changes to the AddS2SPFAdditionalDamagesRequest

New field:

Stage2SettlementPackAdditionalDamagesRequest/ClaimantLosses/CurrentClaimantOffer/@Interest

Updated field (maximum number of occurrences increased from 13 to 16):
Stage2SettlementPackAdditionalDamagesRequest/ClaimantLosses/CurrentClaimantOffer

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4.3.6 AddS2SPFAdditionalDamagesResponse_Stage2SettlementPack AdditionalDamagesResponse.XSD

4.3.6.1 Changes to the AddS2SPFAdditionalDamagesResponse

New field:

Stage2SettlementPackAdditionalDamagesResponse/DefendantReplies/CurrentDefendantResponse/@Interest

Updated field (maximum number of occurrences increased from 13 to 16):

Stage2SettlementPackAdditionalDamagesResponse/DefendantReplies/CurrentDefendantResponse

4.4 Stage 3 – Court Proceedings

4.4.1 AddCPPFRequest_CPPFRequestXML.XSD

4.4.1.1 Changes to the AddCPPFRequest

New fields:

CourtProceedingPackRequest/ClaimantLosses/LastClaimantOffer/@Comments

CourtProceedingPackRequest/ClaimantLosses/LastClaimantOffer/@GrossValueClaimed

CourtProceedingPackRequest/ClaimantLosses/LastClaimantOffer/@PercContribNegDeductions

CourtProceedingPackRequest/ClaimantLosses/LastClaimantOffer/@EvidenceAttached

CourtProceedingPackRequest/ClaimantLosses/LastClaimantOffer/@ValueClaimedAfterContrib

Updated field (maximum number of occurrences increased from 13 to 16):

CourtProceedingPackRequest/ClaimantLosses/LastClaimantOffer

4.4.2 AddCPPFResponse_CPPFResponseXML.XSD

4.4.2.1 Changes to the AddCPPFResponse

New sections:

CourtProceedingPackResponse/DefendantReplies

CourtProceedingPackResponse/DefendantLegalRepresentative

CourtProceedingPackResponse/CourtProceedingsPackPartB

New fields:

CourtProceedingPackResponse/DefendantReplies/LastDefendantResponse/@LossType

CourtProceedingPackResponse/DefendantReplies/LastDefendantResponse/@Comments

CourtProceedingPackResponse/DefendantReplies/LastDefendantResponse/@PercContribNegDeductions

CourtProceedingPackResponse/DefendantReplies/LastDefendantResponse/@GrossValueOffered

CourtProceedingPackResponse/DefendantReplies/LastDefendantResponse/@EvidenceAttached

CourtProceedingPackResponse/DefendantReplies/LastDefendantResponse/@ValueOfferedAfterContrib

CourtProceedingPackResponse/DefendantLegalRepresentative/@HasDefendantNamedLegalRep

CourtProceedingPackResponse/DefendantLegalRepresentative/@DefendantLegalDetails

CourtProceedingPackResponse/CourtProceedingsPackPartB/@DefendantFinalOffer

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Updated field (maximum number of occurrences increased from 13 to 16):
 CourtProceedingPackResponse/DefendantReplies/LastDefendantResponse

4.5 Any stage

4.5.1 GetClaim_ClaimData.XSD

4.5.1.1 Changes to the GetClaim

New section:

Data/InterimSettlementPackList

New fields:

Data/ApplicationData/ClaimDetails/@ClaimValue

Data/ApplicationData/ClaimantDetails/@isClaimantChildAtStage2Request

Data/Stage2SettlementPack/LossesToDate/ClaimantLosses/CurrentClaimantOffer/@Interest

Data/Stage2SettlementPack/LossesToDate/DefendantReplies/CurrentDefendantResponse/@Interest

Data/Stage2AdditionalDamagesPack/LossesToDate/ClaimantLosses/CurrentClaimantOffer/@Interest

Data/Stage2AdditionalDamagesPack/LossesToDate/DefendantReplies/CurrentDefendantResponse/@Interest

Updated field (maximum size enlarged from 500 to 1000 characters):

Data/LiabilityFunding/Funding/@Comments

Updated fields (maximum number of occurrences increased from 12 to 15):

Data/Stage2SettlementPack/LossesToDate/ClaimantLosses/CurrentClaimantOffer

Data/Stage2SettlementPack/LossesToDate/DefendantReplies/CurrentDefendantResponse

Updated fields (maximum number of occurrences increased from 13 to 16):

Data/Stage2AdditionalDamagesPack/LossesToDate/ClaimantLosses/CurrentClaimantOffer

Data/Stage2AdditionalDamagesPack/LossesToDate/DefendantReplies/CurrentDefendantResponse

Data/CourtProceedingsPack/LossesToDate/ClaimantLosses/LastClaimantOffer

Data/CourtProceedingsPack/LossesToDate/DefendantReplies/LastDefendantResponse

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5. A2A QA rules changes

5.1 A2A QA rules changes

NOTE: REFER TO THE TECH SPECS OF THE A2A INTERFACE IN ORDER TO FIND THE DETAILED DESCRIPTION OF ALL CHANGES INVOLVED BY THE RELEASE 2

5.1.1 Attachments size

5.1.1.1 Relevant Change Request

A new size limit for the total size of attachments per single claim has been implemented.

5.1.1.2 Short description

The maximum allowed attachments size is increased to 20 MB per each single claim. In this way it is possible to upload up to 5 full-size attachments per single claim. The new size for the attachments applies to applications belonging to all the Release versions (0,1,2,3, ...).

5.1.2 Insurer Type

5.1.2.1 Relevant Change Request

The new Insurer type validation has been implemented due to CR RTA R3-002.

5.1.2.2 Short description

The field Insurer type under DocumentInput/ClaimAndClaimantDetails/DefendantDetails/InsurerInformation/@InsurerType does not accept anymore the option "S" - Self-Insured. The only options allowed are the following:

- "I" - Insurer
- "M" - MIB

5.1.3 Multiple Interim Packs

5.1.3.1 Relevant Change Request

A new part of the workflow has been implemented to allow the creation of multiple Interim Packs.

5.1.3.2 Short description

When an Interim Settlement Pack payment has been received, the claim returns to Start of Stage 2.1 to allow the Claimant Representative to create a further ISP or to proceed to Stage 2.2 (Stage 2 Settlement Pack).

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5.1.4 New Interim Pack Loss Types

5.1.4.1 Relevant Change Request

A new set of loss types has been included in the Interim Pack.

5.1.4.2 Short description

The following loss types are now available when filling in an Interim Pack request/response:

- "13" - Disadvantage on the labour market
- "14" - Loss of congenial employment
- "15" - Future losses

5.1.5 New Stage 2 Pack Loss Types

5.1.5.1 Relevant Change Request

A new set of loss types has been included in the Stage 2 Pack.

5.1.5.2 Short description

The following loss types are now available when filling in a Stage 2 Pack request/response:

- "13" - Disadvantage on the labour market
- "14" - Loss of congenial employment
- "15" - Future losses

5.1.6 Agreement date validation removed

5.1.6.1 Relevant Change Request

The agreement date validation, i.e. "the Agreement date must be after or on the Accident date" has been removed due to CR RTA R3-003.

5.1.6.2 Short description

The agreement date validation is no more present when creating a new claim.

5.1.7 Stage 2 Settlement Pack – Interest

5.1.7.1 Relevant Change Request

A new field "Interest" has been implemented when filling in the Stage 2 Settlement Pack.

5.1.7.2 Short description

For each loss type provided in the Stage 2 Settlement Pack, the field "Interest" must be present with a value equal to or greater than £0.

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5.1.8 Interim Settlement Pack Request – PSLA validation amended

5.1.8.1 Relevant Change Request

The PSLA loss type validation (formerly “General damages” loss type validation) has been amended due to CR RTA R3-001.

5.1.8.2 Short description

When sending an Interim Settlement Pack the loss type “11” PSLA can be omitted. If the loss type 11 is provided, then the PercContribNegDeductions must be set to “0”, EvidenceAttached must be set to “Yes” and ItemBeingPursued must be set to “Yes”. The validation applies to the first Interim Settlement Pack only: subsequent Interim Packs do not contain this validation.

5.1.9 Interim Settlement Pack Request – New validation on totals

5.1.9.1 Relevant Change Request

A new check has been implemented due to CR RTA R3-001.

5.1.9.2 Short description

When sending an Interim Settlement Pack request a new validation is present on the Total value of Interim Payment requested. The total value of Interim payment requested must be equal to or greater than £1,000. The validation applies to the first Interim Settlement Pack only: subsequent Interim Packs do not contain this validation.

5.1.10 Interim Settlement Pack Response – PSLA validation amended

5.1.10.1 Relevant Change Request

The PSLA loss type validation (formerly “General damages” loss type validation) has been amended due to CR RTA R3-001.

5.1.10.2 Short description

When sending an Interim Settlement Pack response and the loss type “PSLA” is present, then the PercContribNegDeductions must be set to “0”. The validation applies to the first Interim Settlement Pack only: subsequent Interim Packs do not contain this validation.

5.1.11 Interim Settlement Pack Response – New validation on totals

5.1.11.1 Relevant Change Request

A new check has been implemented due to CR RTA R3-001.

5.1.11.2 Short description

When sending an Interim Settlement Pack response a new validation is present on the

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Total value of Interim Payment offered.

The total value of Interim payment offered must be equal to or greater than £1,000.

The validation applies to the first Interim Settlement Pack only: subsequent Interim Packs do not contain this validation.

5.1.12 Court Proceedings Pack Request – Values editable by the CR

5.1.12.1 Relevant Change Request

The Court Proceedings Pack request has been amended to allow the Claimant Representative to edit the relevant fields.

5.1.12.2 Short description

When filling in the Court Proceedings Pack request the following fields are now available for input for each loss type:

- EvidenceAttached
- GrossValueClaimed
- ValueClaimedAfterContrib
- PercContribNegDeductions
- Comments

Existing values can be submitted as usual:

- PercInterestRate
- DisbursementDisputed
- ClaimantFinalOffer
- Stage1FixedCostsPaid
- Stage2FixedCostsPaid
- DefendantLegalRepresentative
- DefendantFinalOffer

5.1.13 Court Proceedings Pack Response – Values editable by the COMP

5.1.13.1 Relevant Change Request

The Court Proceedings Pack response has been amended to allow the Compensator to edit the relevant fields.

5.1.13.2 Short description

When filling in the Court Proceedings Pack response the following fields are now available for input for each loss type:

- EvidenceAttached
- GrossValueOffered
- Value OfferedAfterContrib
- PercContribNegDeductions
- Comments

The following fields are also editable:

- DefendantFinalOffer
- HasDefendantNamedLegalRep

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- DefendantLegalDetails

Existing values can be submitted as usual:

- CRUBenefitsReceived
- CRUBenefitsReceivedComments
- UpToDateCRUCertificateAttached
- UpToDateCRUCertificateAttachedComments
- DisbursementDisputed